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Kentucky Senior Snooper is published quarterly by the Office of the Attorney General Albert B. Chandler, III Attorney General

# Inside this edition

Telemarketing "No Call"

Meet a Centenarian

**4**75 Years Ago...

5 Senior Day Out

Free Prescription Drugs

## Report telemarketing violations

egislation to limit telemarketing calls to Kentuckians went into effect on July 15. After that date the calls to people who have signed up on the Attorney General's "No Call" list should have dropped significantly.

But what if the calls keep on coming? What can Kentucky seniors do about it?

Attorney General Ben Chandler has launched an effort to inform citizens on the "No Call" list about how to report companies that make illegal calls. The current "No Call" list contains over 700,000 phone numbers.

"In order for the new anti-telemarketing law to truly be effective, we have to take action against those who violate the law," said Chandler. "To do that, we need the help of

seniors who get these calls. "

The law applies only to calls made to sell a product or service.
Telemarketers cannot call people on the "No Call" list to sell something unless:

 The call is from someone who has a prior or existing relationship with only donations for a charity.

"We have worked very hard to strengthen the law so that Kentuckians can have privacy in their homes," said Chandler. "Now we want seniors to know what to do to be fully protected by the law."

To find out more about the law or to file a complaint, Kentuckians should call 1-866-877-STOP or visit the web site www.kycall0.com.

"We want consumers to know what information we

need in order to investigate a complaint," said Chandler. "It is important to provide at least the name and telephone number of the telemarketing company when reporting a suspected violation."



the consumer:

- The caller has received an express request from the consumer to call them;
- The call is about an existing debt or contract, or
- The call is soliciting

Are YOU on Kentucky's Telemarketing"No Call" List?

Sign up online or call toll-free:

1-866-KYCALL-0 www.kycall0.com





AARP Kentucky Associate State Director Patrice Blanchard reads the inscription on the plaque presented to Attorney General Ben Chandler for his efforts to combat telemaketing

#### **AARP Praises Chandler for "No Call" Efforts**

he Kentucky
AARP honored
Attorney General
Ben Chandler in May
for his hard work and
guidance in getting the
nation's toughest "NoCall" telemarketing law
enacted by the Kentucky Legislature.

In an appearance before more than 400 seniors in Somerset, AARP Kentucky Associate State Director Patrice Blanchard thanked Chandler for leading the fight for consumer protection for seniors.

"We know this relief from unwanted telemarketing phone calls would not have even been on the legislative agenda if it hadn't been for Ben Chandler," said Blanchard. "Chandler and his staff have worked consistently with AARP since 1998 to get this law passed."

The presentation was made during a Senior Day Out at the Somerset Mall where AARP Kentucky joined members of Chandler's staff and other organizations in educating elderly citizens on how

to protect themselves from fraud and other economic threats. The plaque presented to Chandler by the AARP cited his "leadership and persistence in providing the citizens of Kentucky with strong consumer protection from annoying and unscrupulous telemarketers."

#### Third of Kentuckians on "No Call" List

ver one-third of Kentuckians have signed up to prevent telemarketers from calling them.

"The 'No Call' List, which must be observed by telemarketing companies, contains over 700,000 of the state's 1.8 million residential phone numbers," Attorney General Chandler said.

Chandler also warned Kentuckians that scam artists have discovered the "No Call" list.

"My office has received several com plaints from citizens that they are being contacted and asked to pay up to \$300 to place their name on the 'No Call' list," he said. "These citizens are asked to provide a bank account number so the fee can be taken out of their account."

"Signing-up to be on the Attorney General's 'No Call' list is a free service," said Chandler. "Anyone who receives a telephone call or mail stating they have to pay to get on the list should report this scam to my office and we will investigate," Chandler said.

## **Meet A Centenarian - Floyd Jones**

hen you grow up with 12 brothers and sisters, you get used to having a crowd around the dinner table. That's how Floyd Jones started off life over 100 years ago, and life has gotten no less crowded with age. Floyd and his wife Elvira are visited often in his longtime home of Logan County by grandchildren, great grandchildren and great, great grandchildren.

Floyd Jones was born on April 9, 1900 in Baker Station, Tennessee. As a young man he moved to Gary,

Indiana to work in the steel mills. When he lost his job at the start of the Depression, Floyd moved to Logan County and started driving a log truck. He and Elvira were married in 1931. Floyd recalls the birth of his daughter Ella as the most significant event in his life. In the 1950's they were the first black family to get a television. All the neighborhood kids would come and watch cartoons on Saturday morning. Floyd was still helping a friend raise tobacco at age 87. He is still an active member of the Adairsville

AME Zion Church, where he has served in many leadership positions.

When asked to name the biggest change he has seen in his lifetime, Floyd answers without hesitation, "the microwave oven". He went on to explain how people eat too fast these days and don't spend enough quality family time at the dinner table.

His advice on a long life is "have children and teach them to love one another."

Know anyone who has lived in three centuries?

The Senior Snooper is looking for people born in the late 1800's. Send us their names and addresses. We're sending out special greetings and want to include them.

Office of Attorney General Attn: Roberta Merideth 700 Capitol Avenue Frankfort, Kentucky 40601



Floyd Jones, with his wife, Elvira



## 75 Years Ago...

glimpse at the world in 1927 ...

Charles Lindbergh made the first nonstop solo transatlantic flight.

The Holland Tunnel opens beneath the Hudson River, giving cars traveling between Manhattan and New Jersey and alternative to ferry boats.

Calvin Coolidge is president, Charles Dawes is vice president, and the U.S. population is 119,035,000. Flem Sampson is elected Kentucky governor, and Alben Barkley is elected to the U.S. Senate.

The federal budget was \$2.86 billion, unemployment was 3.3%, and the cost of a first-class stamp was 2¢.

The New York Yankees swept the Pittsburgh Pirates in the World Series, Yale won the national championship in football, and Whiskery won the Kentucky Derby.

Vaudeville performer Al Jolson astounds audiences with his nightclub act in The Jazz Singer, the first feature-length talkie.

Philo Farnsworth demonstrates the first allelectronic television.

Fossil remains of "Peking man" (thought to be 400,000 years old) are discovered by Davidson Black.



September 7, 2002, marks the 75th anniversary of Philo Farnsworth's first demonstration of his all-electronic television system

Attorney General Chandler sits with mother of slain sheriff, Sam Catron, at a Somerset Senior Day Out



#### **Seniors Day Out**

ay was a busy time for the seniors of Somerset, Lexington, and Paducah. For the third straight year the Senior Day Out program for each of these cities was a huge success. The Senior Day Out program is a fun filled day of shopping, eating, and learning. Crime Prevention experts are on hand to assist the seniors in how to avoid becoming victims of crime.

The Somerset and Paducah programs worked hard to try to fill a void in their program

with the loss of Sheriff Sam Catron of Somerset and former TRIAD Chairman J. C. Watkins of Paducah. Catron and Wakins are fondly remembered as strong advocates for the senior community. Their dedication and hard work will not be forgotten. On behalf of the Attorney General's Seniors Crime College staff, they will truly be missed.

Over 500 seniors from Somerset; 200 from Lexington; and 300 from Paducah enjoyed the annual Senior Day Out programs hosted at Somerset Mall, Turfland Mall, and Kentucky Oaks Mall. Plans are already being made for next year's event.



Participants at Senior Day Out



#### **Dates to Remember**

Kentucky Crime Prevention Coalition Conference September 4-6, 2002

For more information contact Bob Douglas at 859-727-2678.

Seniors Crime College Bowling Green Justice Center September 10, 2002
For more information contact Michelle Hines at 270-781-2381.

Senior Day Out Elizabethtown "Towne Mall" September 12, 2002
For more information contact Sheriff Martha Thomas at 270-765-5133.

Franklin County National Night Out

For more information contact Tonya Hartley at 502-875-875l.

September 14, 2002

Seniors Crime College Paducah Senior Center September 18, 2002
For more information contact Guelda Woodridge at 270-443-8579.

Senior Day Out Northern Kentucky September 25, 2002
For more information contact Pat Schneider at 859-525-4963.

Senior Day Out Louisville "Oxmoor Mall" October 1, 2002

Fore more information contact Vivian Lothery at 502-266-6084.

Seniors Crime College Pendleton County Senior Center October 2, 2002
For more information contact Joyce Jones at 859-654-6029.

Senior Crime College Island Senior Center October 3, 2002
For more information contact Judy Brawner at 270-273-5412.

Senior Crime College Leslie Co. Senior Center October 7, 2002

For more information contact Ruby Amos at 606-672-3222.

Senior Crime College Letcher County Senior Center October 7, 2002
For more information contact Eunice Mullins (606) 633-0121.

Senior Crime College Bell County (Pineville) October 8, 2002

For more information contact Betty Jordan at 606-248-2990.

Senior Crime College Bell County (Middlesboro) October 8, 2002

For more information contact Betty Jordan at 606-248-2990.

Senior Crime College Clay County Senior Center October 9, 2002

For more information contact Carmen Lewis (606) 598-5754.

Senior Day Out Owensboro "Towne Square Mall" October 10, 2002 For more information contact Vivian Craig at 270-926-4433.

Senior Crime College Pikeville Senior Center October 17, 2002

For more information contact Betty Hughes (606) 432-4250.

Senior Crime College Fleming County Senior Center October 23, 2002
For more information contact Teresa Plymesser (606) 849-9651.

Senior Crime College Knott County Senior Center October 24, 2002

For more information contact Eva Huff (606) 785-4095.

## **FREE Prescription Drug Programs Available**

ttorney General
Ben Chandler is
advising consumers who are grappling with the cost of
prescription drugs that
there are a number of
programs available
through drug manufacturers that will provide
prescription drugs at no
cost to qualifying patients.

"These programs are widely available in the private sector but consumers just don't know about them," said Chandler, whose office provides consumer protection and education services to Kentuckians.

Pharmaceutical assistance programs are voluntarily operated by most large drug manufacturers to ensure that medicines are available to those who cannot afford them. The programs are generally intended for persons who are medically indigent, have no health insurance coverage, and who do not qualify for Medicaid or other government-sponsored programs.

Although program guidelines vary by manufacturer, most require an application to the drug manufacturer either by the patient or their physician, accompanied by a prescription signed by the physician. To qualify, a patient must meet income guidelines established by the manufacturer and if eligible, will receive a one to three month supply of the drug shipped directly to the patient or the patient's physician.

"If you need help with the cost of a prescription, it's important to ask your doctor if the drug you are taking is available through one of these programs," Chandler said.

There are a number of information sources that consumers can consult to learn more about prescription drug assistance programs offered by manufacturers. One of the most comprehensive sources of program information is the Directory of **Prescription Drug** Patient Assistance Programs compiled annually by the Pharmaceutical Research and Manufacturers of America (PhRMA). The directory can be downloaded directly from the Internet at http:// www.phrma.org/ searchcures/dpdpap/ or obtained by calling



PhRMA at **1-800-762-4636**.

In Kentucky, the Kentucky Physicians Care Program (KPC) provides one routine office visit to Kentuckians who have no health insurance or who do not qualify for Medicaid. Physicians, pharmacists, dentists, and other health care providers volunteer their time under this program.

KPC also has agreements with several pharmaceutical companies to provide certain prescription drugs at no cost to eligible patients. To find out if you qualify for this program inquire at your local Department of Community Based Services (DCBS) office. Additional information about the Kentucky Physicians Care Program is available by calling toll free at 1-800-633-8100 or visiting the Health Kentucky website at:

#### www.healthkentucky.org

"More detailed information about these programs will soon be available on the Attorney General's website," Chandler added.



This newsletter is for informational purposes only. To share news for senior citizens, please write:

Attorney General's Office Senior Protection 700 Capitol Avenue Frankfort, Kentucky 40601 Attn: Newsletter

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If you know someone who would like to receive this publication, or to receive it electronically, please contact our office at (502) 696-5610 or email us: Roberta.Merideth@law.state.ky.us

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